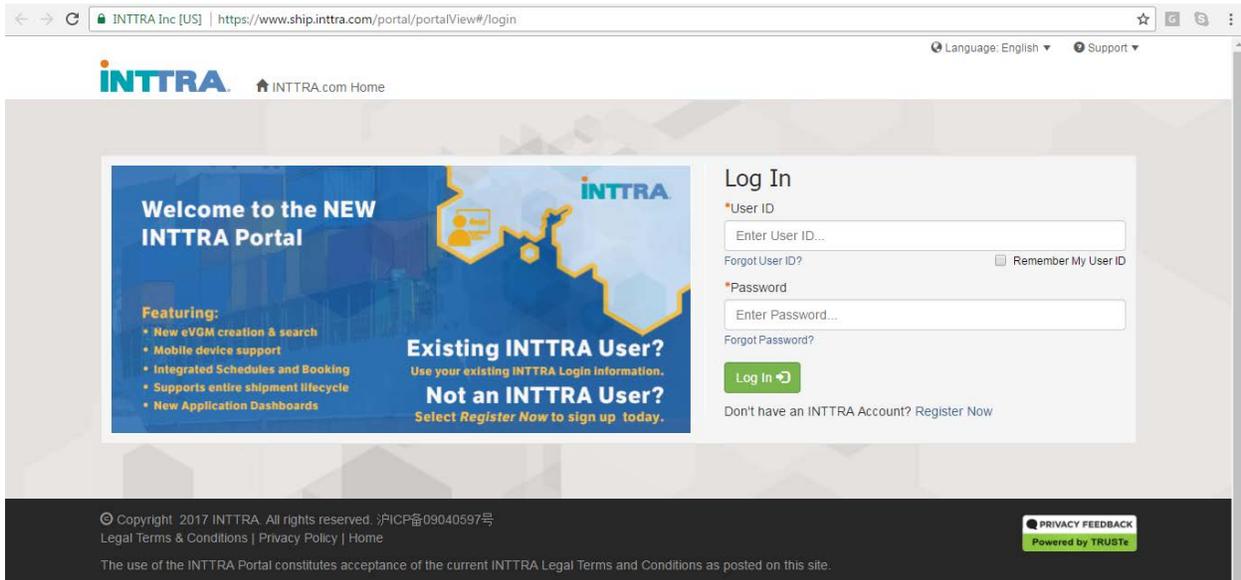




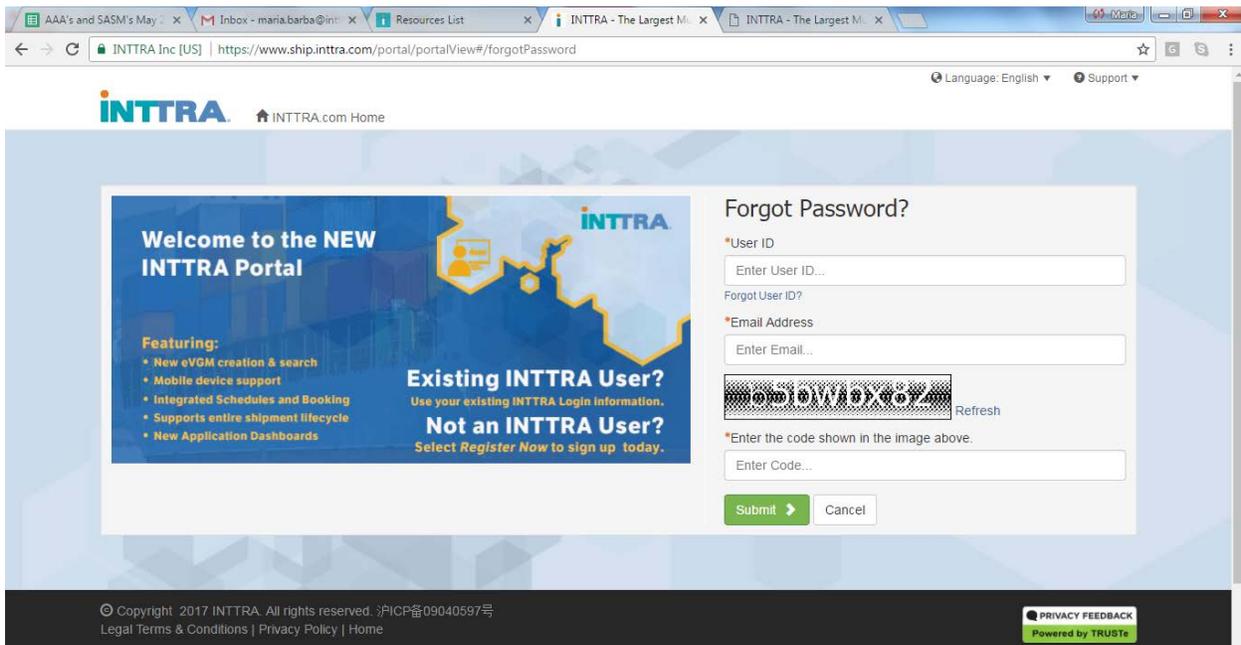
# How to recover your INTTRA Password

If you have forgotten your password, follow the next steps to generate a new one.

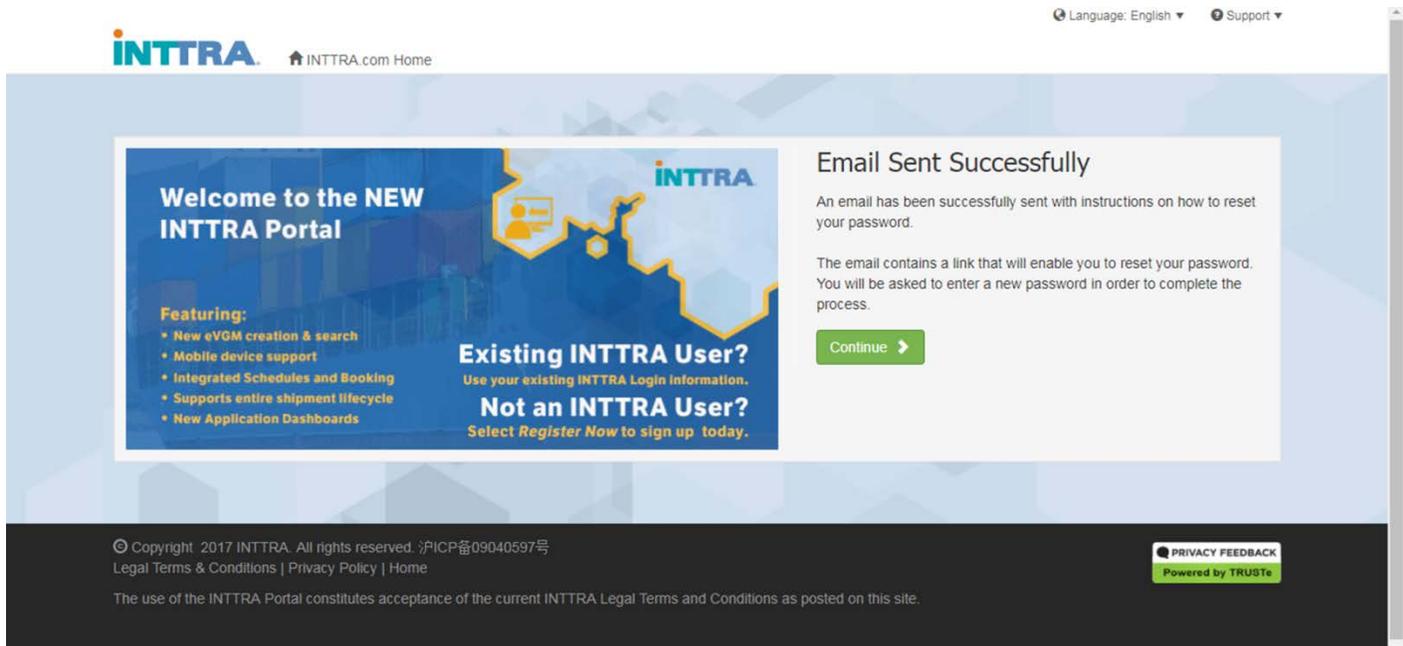
Step 1: Go to [ship.intra.com](https://www.ship.intra.com) and press **Forgot Password?**



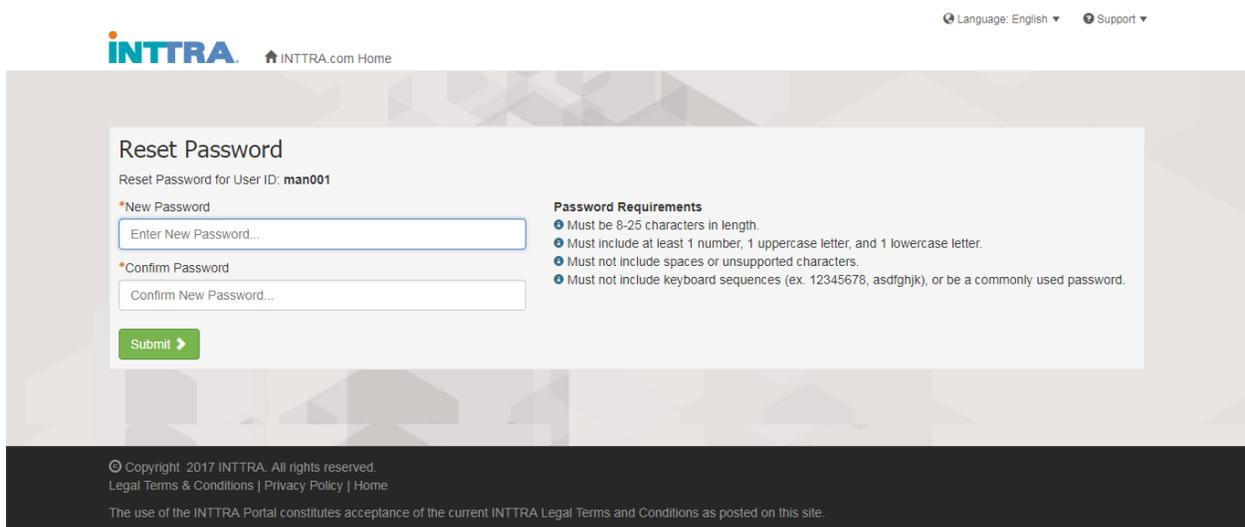
Step 2: Fill the boxes with your User ID (If you have forgotten your user ID, follow the steps in the user guide for forgotten User ID), your email address and the security code.



Step 3: An email will be immediately sent to the email address provided with the password. Open the email and click on the link.



Step 4: The link will direct you to a reset password interface, where you need you type a new Password twice.



You are now ready to start using INTRA.

